

H&H Veterinary Physiotherapy Terms & Conditions

This page contains the terms & conditions. Please read these terms & conditions carefully before booking an appointment with H&H Veterinary Physiotherapy. You should understand that by booking an appointment you agree to be bound by these terms & conditions.

By booking an appointment with H&H Veterinary Physiotherapy, you warrant that you are at least 18 years old (or have parents' permission to buy from us) and accept these terms & conditions which shall apply to all bookings. None of these terms & conditions affect your statutory rights. No other terms or changes to the terms & conditions shall be binding unless agreed in writing signed by us.

Personal Information

All personal information you provide us with or that we obtain will be handled by Animal Therapist Ltd as responsible for the personal information. The information you provide is only available to H&H Veterinary Physiotherapy and will not be shared with other third parties. You have the right to inspect the information held about you. You always have the right to request H&H Veterinary Physiotherapy to delete or correct the information held about you. By accepting H&H Veterinary Physiotherapy's conditions, you agree to the above.

Force Majeure

Events outside H&H Veterinary Physiotherapy's control, which is not reasonably foreseeable, shall be considered force majeure, meaning that H&H Veterinary Physiotherapy is released from the obligations to fulfil contractual agreements. Example of such events are government action or omission, new or amended legislation, conflict, embargo, fire or flood, sabotage, accident, war, natural disasters, strikes or lack of delivery from suppliers. The force majeure also includes government decisions that affect the market negatively and products, for example, restrictions, warnings, ban, etc.

Payment

The price applicable is that set at the date on which you make your booking. Bookings which are cancelled 24 hours prior to the scheduled appointment are expected to pay 50% of the charge. Bookings which are cancelled 12 hours prior to the scheduled appointment are expected to pay 100% of the charge.

All transfers conducted electronically through H&H Veterinary Physiotherapy are handled and transacted through third party dedicated gateways to guarantee your protection. Card information is not stored and all card information is handled over SSL encryption. Please read the terms & conditions for the payment gateway chosen for the transaction as they are responsible for the transactions made.

Cookies

H&H Veterinary Physiotherapy uses cookies according to the new Electronic Communications Act, which came into force on 25 July 2003. A cookie is a small text file stored on your computer that contains information that helps the website to identify and track the visitor. Cookies do no harm to your computer, consist only of text, can not contain viruses and occupies virtually no space on your hard drive. There are two types of cookies: "Session Cookies" and cookies that are saved permanently on your computer.

The first type of cookie commonly used is "Session Cookies". During the time you visit the website, our web server assigns your browser a unique identifier string so as not to confuse you with other visitors. A "Session Cookie" is never stored permanently on your computer and disappears when you close your browser. To use Vasuma without troubles you need to have cookies enabled.

The second type of cookie saves a file permanently on your computer. This type of cookie is used to track how visitors move around on the website. This is only used to offer visitors better services and support. The text files can be deleted. The information stored on your computer is only a unique number, without any connection to personal information.

Additional Information

H&H Veterinary Physiotherapy reserves the right to amend any information, including but not limited to treatment prices.

All enquiries: handhvetphysio@outlook.com